

MADISON COUNTY ROAD DEPARTMENT

NOVEMBER 2017

SERVICE CALL SCHEDULE

Madison County Road Department

Reporting Dates 11/01/17 through 11/30/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
22938	06/23/16 11/20/17	Request Schedule Closed	Durations 515.0 S-to-C 496.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Boldin, Martha Adams Ln	Adams Ln District 5
Requesting some ditching be done on the ditches in front of house because of flooding under house							
23335	09/23/16 11/17/17	Request Schedule Closed	Durations 420.0 S-to-C 404.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Joyner, Percy Dock Chinn Rd	Dock Chinn Rd District 5
Needs culvert replaced across the road							
23721	02/03/17 11/21/17	Request Schedule Closed	Durations 291.0 S-to-C 271.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Unknown Jackson Rd	Jackson Rd District 5
Cut shoulders on Jackson Rd, Gordon Rd							
23997	03/27/17 11/29/17	Request Schedule Closed	Durations 247.0 S-to-C 219.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Washington, Shirley Hickory St	Hickory St District 4
Water standing in ditch.							
24009	03/28/17 11/13/17	Request Schedule Closed	Durations 230.0 S-to-C 218.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Unknown Garrett Rd	Garrett Rd District 5
Needs culvert installed							
24023	03/31/17 11/13/17	Request Schedule Closed	Durations 227.0 S-to-C 215.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Frame, Becky Beaufort Circle	Beaufort Cir District 4
Water from pipe under road flooding her yard							
24032	04/03/17 11/14/17	Request Schedule Closed	Durations 225.0 S-to-C 212.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Pl	Lake Crest Pl District 3
Culvert has caved in							

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24035	04/03/17 11/14/17	Request Schedule Closed	Durations 225.0 S-to-C 212.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Youngblood, Troy Lake Crest Pl Lake Crest Pl District 3
Requesting to have road culvert check for erosion and repair						
24068	04/07/17 11/30/17	Request Schedule Closed	Durations 237.0 S-to-C 208.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Reno, Sue Mullherrin Dr Mullherrin Dr
Neighborhood flooding due to the new pavements done on Stribling Rd leaving a big drop off at the entrance, requesting that pavem						
24138	04/17/17 11/27/17	Request Schedule Closed	Durations 224.0 S-to-C 198.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Hamlin, Makita Cobbville Dr Cobbville Dr District 5
Water sitting in ditch, not draining, causing mosquito problem						
24173	04/20/17 11/14/17	Request Schedule Closed	Durations 208.0 S-to-C 195.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Tucker, Felicia Middlefield Dr Middlefield Dr District 1
Water is standing in the front of house in yard, sidewalk and several houses next door. Causing possible damage to property states ow						
24193	04/25/17 11/20/17	Request Schedule Closed	Durations 209.0 S-to-C 190.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Martin, LeMoynes Normandy Cir Normandy Cir District 3
Culvert is washing out						
24252	05/02/17 11/30/17	Request Schedule Closed	Durations 212.0 S-to-C 183.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lee, Danny Ashbrooke Trail Ashbrooke Trail District 2
FES needs to be attached						
24344	05/15/17 11/30/17	Request Schedule Closed	Durations 199.0 S-to-C 170.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ford, Sheldon Bridge Water Dr Bridge Water Dr District 3
Drain pipe is washing out between houses possible sink hole. This pipe is leading to the lake						

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24399	05/23/17 11/20/17	Request Schedule Closed	Durations 181.0 S-to-C 162.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Wade, Ray Lottville Rd	Lottville Rd District 5
All 3 culverts are stopped up causing the road to flood and wash away							
24447	05/31/17 11/06/17	Request Schedule Closed	Durations 159.0 S-to-C 154.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Johnson, Demeka Center St	Center St District 3
Needs gravel on culvert [Sinking in]							
24471	06/05/17 11/17/17	Request Schedule Closed	Durations 165.0 S-to-C 149.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Arinder, Gary Robinson Springs Rd	Robinson Springs Rd District 3
Water floodng, comes across road and floods his yard and garden, fills ditches. Wants to meet with someone about this.							
24473	06/06/17 11/17/17	Request Schedule Closed	Durations 164.0 S-to-C 148.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	County, Madison Livingston Rd	Livingston Rd District 2
Road flooding on the County side into the City side causing flooding							
24474	06/06/17 11/20/17	Request Schedule Closed	Durations 167.0 S-to-C 148.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Bouldin, Joe Old Jackson Rd	Old Jackson Rd District 4
Ditches are stopped up, causing the road and his property to flood							
24476	06/06/17 11/15/17	Request Schedule Closed	Durations 162.0 S-to-C 148.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Rachel Compress St	Compress St District 4
Culvert stopped up causing her property to flood							
24510	06/13/17 11/17/17	Request Schedule Closed	Durations 157.0 S-to-C 141.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Roy 140 Mcdougal Rd	Mcdougal Rd District 4
Culvert needs replacing							

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Reporting Dates 11/01/17 through 11/30/17

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24592	06/26/17 11/21/17	Request Schedule Closed	Durations 148.0 S-to-C 128.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Hutson, Deborah Virilia Rd	Virilia Rd District 4
Ditches need to be deeper, causing the water not to drain properly [water flowing into her driveway causing problems]							
24613	06/28/17 11/27/17	Request Schedule Closed	Durations 152.0 S-to-C 126.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hughes, Betty Summerlin Rd	Summerlin Rd District 5
Raod in in need of grading the ditches to keep water out road and washing out.							
24638	06/30/17 11/20/17	Request Schedule Closed	Durations 143.0 S-to-C 124.0 O-to-C	Drainage Low Priority	Brown, Shirley Road Maintenance	Engineering Pleasant Gift Road	Pleasant Gift Rd District 5
170 ft south of church on Pleasant Gift Road there is a drainage issue. Please see what needs to be done to correct the problem and t							
24640	06/30/17 11/30/17	Request Schedule Closed	Durations 153.0 S-to-C 124.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Clark, Kenneth Dove Cv	Dove Cv District 3
Culvert has washed away on the West side, its the first culvert when you turn off of Quail Hollow onto Dove Cv							
24667	07/06/17 11/09/17	Request Schedule Closed	Durations 126.0 S-to-C 118.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Valerie Madison St	Madison St District 1
Need culvert installed							
24674	07/10/17 11/06/17	Request Schedule Closed	Durations 119.0 S-to-C 114.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Beasley Purvis Rd	Purvis Rd District 4
Ditches needs cleaning out							
24695	07/12/17 11/14/17	Request Schedule Closed	Durations 125.0 S-to-C 112.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Parvie Tithelo Road	Tithelo Rd District 5
re-grade ditch to a release point at 464 Tithelo Road							

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24709	07/14/17 11/13/17	Request Schedule Closed	Durations 122.0 S-to-C 110.0 O-to-C	Culvert Installation Medium Priority Culvert needs to be replaced	Brown, Shirley Road Maintenance	Johnson, Henret Old Hwy 16 Old Hwy 16 District 5
24762	07/26/17 11/14/17	Request Schedule Closed	Durations 111.0 S-to-C 98.0 O-to-C	Pot Holes Medium Priority Pot holes in front of this address	Brown, Shirley Road Maintenance	Shaffer, Sam Harbor View Dr Harbor View Drive District 4
24833	08/04/17 11/09/17	Request Schedule Closed	Durations 97.0 S-to-C 89.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up, and caving in	Brown, Shirley Road Maintenance	Stewart, Vickie Devonshire Way Devonshire Way District 3
24839	08/07/17 11/09/17	Request Schedule Closed	Durations 94.0 S-to-C 86.0 O-to-C	Culvert Installation Medium Priority Needs cu;vert installed	Brown, Shirley Road Maintenance	Banks, William Permenter Rd Permenter Rd District 5
24856	08/08/17 11/13/17	Request Schedule Closed	Durations 97.0 S-to-C 85.0 O-to-C	Culvert Repair Medium Priority Needs driveway tied in with asphalt	Brown, Shirley Road Maintenance	Lester, Troy East Sowell Road East Sowell Rd District 1
24867	08/10/17 11/14/17	Request Schedule Closed	Durations 96.0 S-to-C 83.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance	Unknown Harbor View Dr Harbor View Drive District 4
24868	08/10/17 11/20/17	Request Schedule Closed	Durations 102.0 S-to-C 83.0 O-to-C	Limb Cutting Medium Priority LIMBS NEEDS CUTTING OFF OF 463 ON CEDAR HILL RD AND LAKE MANNSDALE DR	Brown, Shirley Road Maintenance	Unknown Cedar Hill Rd Cedar Hill Rd District 3

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Reporting Dates 11/01/17 through 11/30/17

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24873	08/11/17 11/20/17	Request Schedule Closed	Durations 101.0 S-to-C 82.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	McGinnis, Dan Quail Hollow	Quail Hollow District 1
Says his culvert is too small. When it rains the water flow over the road at the culvert.							
24890	08/15/17 11/17/17	Request Schedule Closed	Durations 94.0 S-to-C 78.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Deacon, Irvy Munich Dr	Munich Dr District 3
Culvert that goes under the road in between these two addresses has rusted out							
24920	08/21/17 11/20/17	Request Schedule Closed	Durations 91.0 S-to-C 72.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Beasley, Vernon Purvis Road	Purvis Rd District 4
Culvert down the road from him, culvert ends collapsed causing water to flood road.							
24926	08/21/17 11/22/17	Request Schedule Closed	Durations 93.0 S-to-C 72.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Robinson, Kay South Deerfield Dr	South Deerfield Dr District 1
Request to have someone come out and assess the standing water in front of property (sand bags out front) Drainage issue							
24944	08/24/17 11/27/17	Request Schedule Closed	Durations 95.0 S-to-C 69.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Porter, Charles Coker Rd	Coker Rd District 3
From thia address to the next address the ditches needs cleaning so the water can flow through							
24946	08/24/17 11/27/17	Request Schedule Closed	Durations 95.0 S-to-C 69.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Porter, Charles Mt Olive Church Rd	Mt Olive Church Rd District 3
Says that the culvert is in the wrong place, causing ditching problems [Wants someone to come out and check the problem]							
24961	08/28/17 11/15/17	Request Schedule Closed	Durations 79.0 S-to-C 65.0 O-to-C	Mowing Medium Priority	Brown, Shirley Road Maintenance	Stratcher Putnam Rd	Putnam Rd District 5
Grass needs mowing							

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25002	09/06/17 11/21/17	Request Schedule Closed	Durations 76.0 S-to-C 56.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ken, Ray Beaver Bend	Beaver Bend District 1
Culvert has holes all the way down that connects to the main drain, causing problems that was installed by the County							
25021	09/08/17 11/21/17	Request Schedule Closed	Durations 74.0 S-to-C 54.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Reed, Keith Horton Rd	Horton Rd District 3
Said asphalt crumbling on side of road needs repair							
25038	09/11/17 11/09/17	Request Schedule Closed	Durations 59.0 S-to-C 51.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Young, Tommy Mt. Leopard Rd	Mt Leopard Rd District 3
Said he still needs gravel in the hole at the driveway.							
25063	09/15/17 11/16/17	Request Schedule Closed	Durations 62.0 S-to-C 47.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Kiner, Clinton Moss Rd	Moss Rd District 5
There is a log blocking water flow in the bridge on Moss Rd near Kearney Rd. It is causing water to back up into his ditch behind his hc							
25083	09/20/17 11/16/17	Request Schedule Closed	Durations 57.0 S-to-C 42.0 O-to-C	Limb Cutting High Priority	Brown, Shirley Road Maintenance	Myrick, Les Lake Cavalier Road	Lake Cavalier Rd District 3
See File Attachments. aired from trees on right side of road							
25085	09/20/17 11/20/17	Request Schedule Closed	Durations 61.0 S-to-C 42.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Engineering Dept Stribling Rd	Stribling Rd District 3
See Attachments.							
25094	09/21/17 11/07/17	Request Schedule Closed	Durations 47.0 S-to-C 41.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Stewart, Charles Devlin Springs Dr	Devlin Springs Dr District 1
Culvert is stopped up at Easement							

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25110	09/25/17 11/17/17	Request Schedule Closed	Durations 53.0 S-to-C 37.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jones, Phil Ramage Rd	Ramage Rd District 4
Ditches need cleaning out							
25112	09/25/17 11/20/17	Request Schedule Closed	Durations 56.0 S-to-C 37.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Unknown McGarrah Rd	Mcgarrah Rd District 4
Tree limbs hanging onto the road by the bridge making it hard to pass by							
25142	10/03/17 11/03/17	Request Schedule Closed	Durations 31.0 S-to-C 29.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	MaHandy, Katie Whiddon Rd	Whiddon Rd District 5
Stated that hard for traffic and garbage truck to come through							
25148	10/04/17 11/09/17	Request Schedule Closed	Durations 36.0 S-to-C 28.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Edwards, Bon Harris Rd	Harris Rd District 4
Culvert around the driveway is falling in [3 ft hole] the rain has washed out the driveway causing flooding							
25151	10/05/17 11/13/17	Request Schedule Closed	Durations 39.0 S-to-C 27.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Braggs, Jimmy East Sowell Rd	East Sowell Rd District 1
When they going to finished what they started, concrete driveway was tore up, waiting on asphalt to be put back							
25176	10/12/17 11/28/17	Request Schedule Closed	Durations 47.0 S-to-C 20.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Love, Linda Davis Crossing Rd	Davis Crossing Rd District 5
Ditches and culverts needs cleaning							
25186	10/13/17 11/16/17	Request Schedule Closed	Durations 34.0 S-to-C 19.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Lindsey Lake Cavalier Rd	Lake Cavalier Rd District 3
Limbs need cutting in the curve, can't see traffic [very dangerous for drivers]							

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25187	10/13/17 11/09/17	Request Schedule Closed	Durations 27.0 S-to-C 19.0 O-to-C	Mowing Medium Priority	Brown, Shirley Road Maintenance	Stewart, Vickie Devonshire Way	Devonshire Way District 3
Wants us to make sure to mow her road when we mow Robinson Springs Rd.							
25189	10/16/17 11/16/17	Request Schedule Closed	Durations 31.0 S-to-C 16.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Small, Annie Small Rd	Small Rd District 5
Small Road needs gravel.							
25194	10/16/17 11/17/17	Request Schedule Closed	Durations 32.0 S-to-C 16.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Shennett, Dale 4-H Club Rd	4 H Club Rd District 1
She needs a culvert replaced and ditching and gravel.							
25197	10/17/17 11/17/17	Request Schedule Closed	Durations 31.0 S-to-C 15.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Whitaker, Mary Ann Miggins Rd	Miggins Rd District 1
Culvert installed							
25214	10/23/17 11/14/17	Request Schedule Closed	Durations 22.0 S-to-C 9.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Conner Devlin Springs Dr	Devlin Springs Dr District 1
Pot hole at the end of driveway							
25241	10/30/17 11/15/17	Request Schedule Closed	Durations 16.0 S-to-C 2.0 O-to-C	Curb/Gutter Medium Priority	Brown, Shirley Road Maintenance	Dixon, Karyn Maple Grove	Maple Grove District 3
Customer is calling about curb is separating from the pavement near the driveway. also she had stated a possible sinkhole has formed							
25242	10/30/17 11/14/17	Request Schedule Closed	Durations 15.0 S-to-C 2.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Thorn, Helen Sharon Rd	Sharon Rd District 5
Says culvert is bent							

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25244	10/31/17	Request	Road Condition	Brown, Shirley	Burks, Luberta	Old Hwy 16
	11/08/17	Schedule	8.0 S-to-C	Medium Priority	Road Maintenance	Old Hwy 16
		Closed	1.0 O-to-C			District 5
			Road is cracking up in the middle			

Open Requests: 64 126.1 S-to-C Average Duration
 110.0 O-to-C Average Duration

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Total Requests: 64 126.1 S-to-C Average Duration
110.0 O-to-C Average Duration